



FEMA

Austin Joint Field Office

Jan. 2, 2018

DR-4332-TX



facebook.com/FEMAHarvey/



@FEMARegion6

www.fema.gov/hurricane-harvey

HURRICANE HARVEY

Daily Fact Sheet

Day 131

Navigating the Road to Recovery:

- **Two phone numbers every survivor should have handy:** the FEMA Helpline **(800) 621-3362** and Texas **2-1-1**. Even though the registration deadline has passed, there's still a lot of work that remains – both for recovery staff at all levels, and survivors themselves.
- **Stress and anxiety can affect your recovery; reach out to someone who can help you.** As the holidays continue, remember you can speak to a trained crisis counselor who can help you cope and guide you to available resources. The **Disaster Distress Helpline** is a toll-free, multilingual and confidential crisis support service open 24 hours a day, seven days a week, and available to all residents in the United States and its territories. Call **800-985-5990**, **800-846-8517 (TTY)** or text **TalkWithUs** (Spanish-speakers text: **Hablanos**) to **66746**.
- **If you have a Direct Housing service and repair request, call the FEMA DR-4332 Maintenance Hotline.** Survivors experiencing service issues or needing repairs in their state/FEMA-provided manufactured home or travel trailer should call **(800) 348-1365** and speak to someone with the Maintenance Hotline.
- **The Direct Housing effort led by the State of Texas has housed 1106 families to date in temporary units.** Also, 97 units are ready for occupancy and 51 units are in the process of electric hookup – the final stages prior to move in. The Texas General Land Office (GLO) and FEMA will work continuously through the holiday season to make housing a reality for thousands of Texans recovering from Hurricane Harvey.

Scope

- **41** counties designated for Individual Assistance
- **53** counties designated for Public Assistance
- **895,034** survivors applied for assistance as of Jan. 1
- **41,500** square miles of land mass impacted (larger than Connecticut, Massachusetts, New Hampshire, Rhode Island and Vermont combined)

Overview

More than \$12 billion in state and federal resources as of Jan. 1:

- **\$1.5 billion** in state and federal grants were approved for more than **360,000** homeowners and renters.
- **\$2.99 billion** in low-interest SBA disaster loans from the U.S. Small Business Administration were approved for over **38,000** businesses and residents.
- **\$7.56 billion** in advance payments and claims were allocated for payment to nearly **91,000** policyholders from the National Flood Insurance Program.

Individuals & Households Program (IHP)

Individuals and families in **Aransas, Austin, Bastrop, Bee, Brazoria, Caldwell, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Grimes, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton** counties are eligible for federal disaster assistance through IHP.

As of Jan. 1

- Total registrations: **895,034** (+998 from previous day)
- Individuals and Households Program (IHP) approved: **\$1.5 billion** (+\$1 million from previous day)
- Housing Assistance (HA) approved: **\$1.15 billion** (+\$1 million from previous day)
- Other Needs Assistance (ONA) approved: **\$357 million** (same as previous day)
- FEMA inspectors in the field: **64** (-16 from previous day)
- FEMA inspections completed: **596,836** (+333 from previous day)
- Total DRC visits: **235,346** (+998 from previous day)

Texans who applied for disaster assistance after Hurricane Harvey will receive a determination letter from FEMA. Read the letter carefully; sometimes you may only need to provide additional information to be eligible for assistance. If you were found ineligible and need further clarification, call the FEMA Helpline at **(800) 621-3362 (TTY (800) 462-7585)** or visit a Disaster Recovery Center (DRC). For more information, see fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter.

Transitional Sheltering Assistance (TSA)

The TSA program provides short-term hotel stays to survivors who were displaced from their homes and need shelter while they look for longer-term housing. The TSA deadline has been extended to **Jan. 16, 2018**.

As of Jan. 1:

- Total TSA rooms occupied: **12,694** (-127 from previous day)
- Total TSA applicants checked in: **10,987** (-113 from previous day)
- Total hotels utilized: **1,097** (-113 from previous day)

Internet Resources

Information on Hurricane Harvey and Texas recovery is available at the following websites: the [Hurricane Harvey disaster web page](#), the [FEMA Harvey Facebook page](#), the [@FEMARegion6 Twitter account](#), Texas mitigation at fema.gov/texas-disaster-mitigation and the [Texas Division of Emergency Management website](#).

Disaster Recovery Centers (DRCs)

DRCs are one-stop shops for survivors seeking one-on-one help. FEMA offers accommodations for survivors with disabilities or access and functional needs at DRCs, such as accessible parking and ramps, amplified listening devices, large-print or Braille publications, as well as magnifiers and sign-language interpreters (available by request). Find locations and hours at fema.gov/drc, or text **DRC** and a **zip code** to **43362** (4FEMA) to locate a nearby DRC. Standard message and data rates apply.

DRC #15 located at Goodwill, 3871 Stagg Drive, Unit 166 Beaumont, TX 77701 (Jefferson County) will relocate Tuesday Jan. 2, 2018 at close of business to DRC #57 located at Old Parker School Uniforms, 3863 Stagg Dr. Beaumont 77701 beginning at 9 a.m. on Wednesday January 3, 2018 at 9 a.m. (Hours: Monday-Saturday 9 a.m.-6 p.m., Sunday 12 p.m-5 p.m)

As of **Jan. 1**, there are **24 DRCs** open in the following **11 counties** to help survivors: Aransas (1), Brazoria (2), Fort Bend (2), Galveston (2), Harris (5), Jefferson (3), Montgomery (2), Nueces (3), Orange (2), Victoria (1) and San Patricio (1).

U.S. Small Business Administration (SBA)

SBA offers low-interest, long-term disaster loans to businesses of all sizes (including landlords), private nonprofit organizations (such as churches and charities), homeowners and renters to repair or replace uninsured/uncompensated disaster-damaged property. SBA disaster loans offer an affordable way for individuals and businesses to recover from declared disasters.

As of Jan. 1:

- Total SBA applications received: **106,138** (+253 from previous day).
- Total SBA loans approved: **\$2.99 billion** (+\$1 million from previous day).
- Homeowner loans approved: **\$2.70 billion** (+\$1 million from previous day).
- Business loans approved: **\$285 million** (+\$9 million from previous day).
- The property damage application deadline has already passed. The deadline to apply for economic injury is **May 25, 2018**.
- Apply online at disasterloan.sba.gov or in person at a Disaster Recovery Center. A loan officer will
- SBA has opened five Business Recovery Centers (BRCs), where representatives can meet with business owners to answer questions about SBA’s disaster loan program, explain the application process and help them complete their Electronic Loan Application. The BRC operating hours are as follows:

County	BRC Location	New Hours
Aransas	Former H-E-B Parking Lot, 1000 East Concho St., Rockport, TX 78382	Mon.-Sat. 9 a.m. to 6 p.m.
Fort Bend	Fort Bend County Sienna Annex, 5855 Sienna Springs Way, Room 111, Missouri City, TX 77459	Mon.-Sat. 9 a.m. to 6 p.m.
Harris	Univ. of Houston Small Business Development Center Region Office, Bank of America Bldg., 2302 Fannin St., 3 rd floor, Suite 200, Houston, TX 77002	Mon.-Fri. 9 a.m. to 6 p.m. Closed Saturdays
Jefferson	Lamar University Center for Innovation, Commercialization and Entrepreneurship (CICE), 5091 Rolfe Christopher Drive, Beaumont, TX 77705	Mon.-Sat. 9 a.m. to 6 p.m.
Nueces	Port Aransas Community Center (next to the museum), 408 N. Alister St., Port Aransas, TX 78373	Mon.-Sat. 9 a.m. to 6 p.m.

- Disaster Loan Outreach Center (DLOC) and Loan Closing Center (LCC) facilities and hours are as follows:

County	DLOC/LCC Location	Hours
Chambers	Disaster Loan Outreach Center (DLOC) American Legion, 1704 South Main St., Anahuac, TX 77514.	Mon.-Sat. 9 a.m. to 5:30 p.m.
Fort Bend	Disaster Loan Outreach Center (DLOC) Simonton Community Church, 9703 FM 1489, Simonton, TX 77476	Mon.-Sat. 9 a.m. to 6 p.m.
Hardin	Disaster Loan Outreach Center (DLOC) Pinewood Volunteer Fire Dept., 333 Commercial Dr., Sour Lake, TX 77659	Mon.-Sat. 9 a.m. to 6 p.m.

County	DLOC/LCC Location	Hours
Harris	Disaster Loan Outreach Center (DLOC) Baytown Community Center, 2407 Market Street, Baytown, TX 77520	Mon.-Sat. 9 a.m. to 6 p.m.
Harris	BY APPOINTMENT ONLY Houston Greenspoint Loan Closing Center (LCC) Greenspoint Mall, Suite 253, 12300 North Freeway (next to the Palais Royal Department Store), Houston, TX 77060	Mon.-Sat. 9 a.m. to 6 p.m.
Harris	BY APPOINTMENT ONLY Deer Park Loan Closing Center (LCC) San Jacinto College SBDC, Economic Alliance Houston Port Region Bldg. 203 Ivy Avenue, Deer Park, TX 77536 <i>Closed Monday, Jan. 1</i>	Mon.-Sat. 8 a.m. to 5 p.m.
Harris	Disaster Loan Outreach Center (DLOC) The Church Without Walls, 5725 Queenston Blvd., Houston, TX 77084	Mon.-Sat. 9 a.m. to 5 p.m.
Port Lavaca	Disaster Loan Outreach Center (DLOC) Calhoun County Library- 200 W. Mahan Street, Port Lavaca, TX 77979	Mon.-Sat. 9 a.m. to 6 p.m.
Newton	Disaster Loan Outreach Center (DLOC) Deweyville Senior Center, 43435 State Hwy. 87 South, Orange, TX 77632 <i>This facility will close permanently on Jan. 11, 2018</i>	Mon.-Sat. 9 a.m. to 6 p.m.
Victoria	Disaster Loan Outreach Center (DLOC) University of Houston - Victoria SBDC Victoria Tower, 1908 North Laurent St., Suite 400, Victoria, TX 77901	Mon.-Fri. 8 a.m. to 5 p.m.

Public Assistance (PA)

The FEMA Public Assistance (PA) program reimburses state and local governments and [certain private nonprofit organizations](#) in designated counties for eligible and documented expenses incurred due to a federal disaster. For Hurricane Harvey in Texas, eligible applicants will receive at least **90 percent** of their costs to protect people and property, remove debris, restore power, and repair or replace infrastructure.

- More than **\$504 million** in PA funding has been obligated to the state of Texas, as of Jan. 1.
- The Texas Division of Emergency Management has received **1,075** Requests for Public Assistance (RPAs) to date. For a fact sheet on RPAs, go online to the [Texas Harvey disaster page](#).
- For more information about PA funding, visit: fema.gov/public-assistance-policy-and-guidance.

Hazard Mitigation

For mitigation information and resources for residents and communities in Texas recovering from disaster visit the FEMA Mitigation website at fema.gov/texas-disaster-mitigation.

PA 406 grant program

FEMA invests in your community to make it stronger by funding public infrastructure rebuilding projects with an eye toward resiliency. This investment can save your community an average of \$4 in future disaster rebuilding costs for every \$1 spent today.

For more information on how the 406 grant program can help your community, visit fema.gov/news-release/2017/05/03/4309/fema-hazard-mitigation-grants-404-and-406.

National Flood Insurance Program (NFIP)

To help homeowners with flood insurance whose homes sustained damage from Harvey, the National Flood Insurance Program (NFIP) has waived some requirements to make it easier to get advance payments quicker.

As of Jan. 1:

- **90,962** policyholders have filed flood insurance claims in Texas.
- NFIP has paid **\$7.56 billion** for Harvey claims in Texas.

Federal Personnel Supporting Texas

As of Jan. 1:

- Total federal staff deployed in support of DR-4332: **3,534**, which includes **2,782** FEMA staff, **three** workers from the DHS Surge Capacity Force (SCF), **352** workers from other federal agencies and **397** contractors.

###